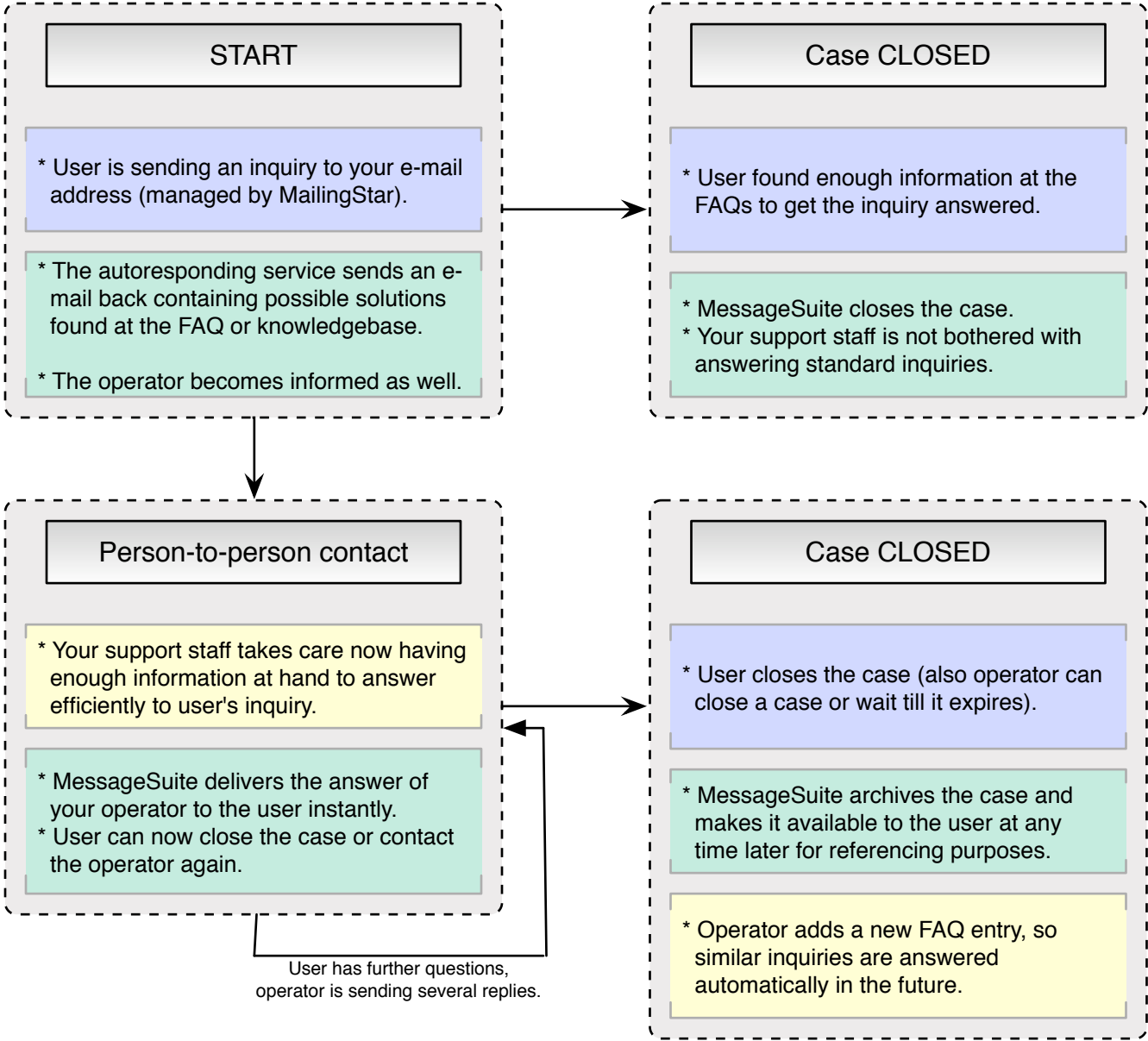
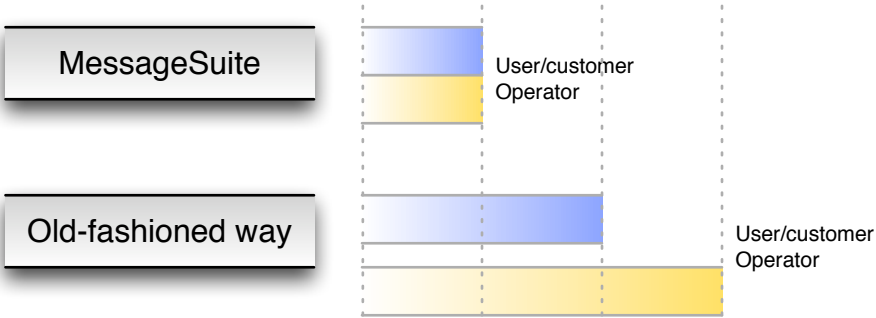


**Flow chart: Handling a typical user inquiry**  
Scenario: Support inquiry sent via e-mail



**Time saving comparison chart**  
MessageSuite vs. "just answering e-mails"



2/3 time savings for your support staff.  
50 % faster case processing.